

## Operations Manager Corner

I hope everyone had a wonderful holiday season. The days are already getting longer and spring is around the corner. We have not had a printed newsletter in some time and we feel it's important to share our information directly with our owners. Social media is a communication platform which is widely used but has its limitations. I'll continue to post information on our Eaglewood HOA Facebook site as needed, but sending a written newsletter to each owner ensures we have done our very best to reach out everyone.

The weather outside has been a little bit frightful. Freeze, thaw, wind, rain, and repeat. Is this the new normal? Whatever it's doing outside, we are ready and have a contractor with the right equipment ready to handle the situation with the roads and walkways. It is winter in Alaska so we need to be prepared for anything at all times. Ensure you are driving according to the conditions of the roads and are properly equipped to do so. Drive defensively and stay safe. Parking has been an issue as long as Eaglewood has been around. Parking on the street is prohibited in Eaglewood. Each home was built with at least a two car garage and at least two additional spaces in the driveway. We are asked frequently why parking is not allowed. The first reason is what I stated above about the number of parking spaces on each property; the second is that our roads were built narrower than municipality specification so we are responsible for the maintenance and upkeep. If emergency vehicles, plows, and larger vehicles need to navigate around vehicles parked on the street, this can cause other safety issues or a delay in response if they cannot get to the emergency such as a house fire or medical emergency. We have observed an uptick in parking on the street, impeding the street, or sidewalk. Violation letters will be sent to the owner of the property when vehicles are improperly parked.

Winter street and trail maintenance is one of our biggest budgetary costs. The Board of Directors approved a lump sum yearly maintenance contract which covers summer mowing and winter plowing. This is broken down and paid monthly in 12 installments. We have been trying to accomplish this for a number of years to provide stability and longevity with the contractor and quality services. Eaglewood has easements where we can plow and store snow along our roads and pathways. This area is usually around 10' from the road edges and pathways. The road edge markers are not intended to keep the snow from being plowed or stored in the areas I mentioned but to identify the road edges. The damage caused by the contractor will be cleaned up and repaired in the spring if any damage occurs. Please do not put your snow into the road, swale, or circle island.

Enjoy our beautiful neighborhood!

Mark McAllister  
Operations Manager